

### **PRODUCT SAFETY NOTICE:**

# Batch RJB6863 Yellow, Black & Brown Mugs 23/11/2021

Sass & Belle has received information that some yellow, brown and black mugs can, on occasion, depending on usage, suffer from cracking. The cracking normally happens within ten times of using the mug with hot drinks. If the mug has been used more than ten times and no issues have occurred, this notice does not apply and no further action is necessary.

For those customers who have recently purchased the yellow, brown and black mugs with batch code RJB6863 we kindly request that you email our Customer Care team on info@sassandbelle.com

The batch code can be found on the barcode on the base of the product, or the box it comes in. **Example shown here** >









#### PRODUCT DESCRIPTION:

## MOJAVE GLAZE BLACK MUG

Product Code: CZQ012

• Batch code: RJB6863

#### PRODUCT DESCRIPTION:

# MOJAVE GLAZE YELLOW MUG

• Product Code: CZQ013

• Batch code: RJB6863

#### PRODUCT DESCRIPTION:

### MOJAVE GLAZE BROWN MUG

Product Code: CZQ014

Batch code: RJB6863